

# **2024 DETAILED SCHEDULE**

# Wednesday, July 31

9–10 a.m.	National Speed Contest
	Engage in friendly competition with some of the best writers in the country. During the National Speed Contest, contestants write and transcribe three legs, each five minutes in length – 220 wpm literary, 230 wpm legal opinion, and 280 wpm testimony – and qualify for each with an accuracy score of 95 percent or better. The best combined score wins the championship. To enter, you must hold at least the RMR certification and be an NCRA member in good standing. Speed Contest results will be announced at Saturday's Awards Luncheon. The deadline for registering is July 10 or 50 contestants, whichever comes first. On-site registration is not permitted. Qualifiers can earn 0.25 PDC per leg.
9 a.m.– 5:00 p.m.	NCRA Board of Directors Private Presentation/ Lunch
11:30 a.m.1:00 p.m.	National Speed Contest Lunch
2–5 p.m.	NCRA Board of Directors Meeting
2–5 p.m.	Exhibitor Registration and Expo Hall Move-in
5:30–7 p.m.	National Congress of State Associations (NCSA) Reception
	By invitation only

# Thursday, August 1

#### 7 a.m.–6 p.m. Registration Open

#### 8:30–11 a.m. NCRA Annual Business Meeting

Take an active role in your Association. The Annual Business Meeting of the Association provides each member with the opportunity to directly participate in the governance of NCRA. Hear reports from NCRA leaders, discuss bylaws amendments and other important issues, and contribute to vital Association business. You do not have to be registered for the Conference to attend. Eligible voting members will check in and receive a ballot and information starting at 8 a.m.

#### 8 a.m.–12 p.m. Vendor Training Workshop

#### Stenograph

Presenter: Cindi Lynch, Training Program Manager, Stenograph, LLC

The most accurate translation results aren't just due to clean writing; they're also achieved by knowing how to use the features and options available to you in CATalyst.

Similarly, it's the little things you forget that you can do that can make the most significant difference in terms of how many more pages you can produce per hour! In this class, you'll not only learn about the latest features and enhancements in the current version of CATalyst; you'll renew your acquaintance with features, options, and shortcuts to improve your translation results and significantly reduce your editing time.

Separate registration required.

0.4 CEU

#### 8 a.m.–12 p.m. Vendor Training Workshop

#### **Advantage Software**

Presenter: Jeremy Thorne, Director of Research & Development, Advantage Software/Eclipse

Join us for an exhilarating vendor workshop where Jeremy will unveil an exclusive sneak peek into our highly anticipated Eclipse 12 software, aligning perfectly with the conference theme of "Fast-track your skills to success." Attendees will discover how to harness a host of new features and enhancements, and a key highlight will be the opportunity to sign up for beta testing and to experience it firsthand. Jeremy eagerly awaits your collaboration and feedback, demonstrating seamless transitions between beta and release setups without compromising stability. Eclipse leads the field in court reporting innovation — this event is a must-attend!

0.4 CEU

#### 8 a.m.–11:00 a.m. Realtime Boot Camp Workshop

#### Presenter: Kathryn R. Sweeney, FAPR, RDR, CRR

Think you're ready to take the Certified Realtime Reporter exam? Want to make sure? Want to do a test run *and* get some insider advice on how to pass this dreaded test? Kathryn Sweeney was the Chief Examiner for the CRR exam for 18 years. She has seen it all and has some great insight into why this test is so easy to fail. All her advice comes from seeing candidates make mistakes and knowing that one or two simple changes could help them pass. Among other things, she will give you guidance on dictionary management, software settings, equipment requirements, updated NCRA online testing procedures, test file submission, "What Is An Error?," and, most importantly, what NOT to worry about when taking this exam. Registrants are strongly encouraged to bring their steno machines and laptops to provide realtime for themselves, as well as all cables and adapters (extension cords and power strips are a plus!). There will be two practice exams given, so you will want to take full advantage of this opportunity.

Separate registration required.

0.3 CEU

#### 11:30 a.m.–1:00 p.m. Dictionary Jumpstart

#### Presenter: Anissa R. Nierenberger, RPR, CRR, CRC, CRI

Are you really, really happy with your realtime translation? No?!? This is in large part due to an unhappy dictionary that needs some love and attention and ... building! Attend this workshop, and you'll receive Dictionary Jumpstart Lite (\$99), and Anissa will teach you how to build the right way. Hint: This doesn't mean entering only perfect entries! We'll enter up to 1,000 words per hour and get your dictionary on track to make you look like a realtime rock star! *Separate registration required*.

0.15 CEU

#### 9 a.m.– 3:30 p.m. Expo Hall Move-in

# 9 a.m.-4 p.m.

# **Firm Owners Focus**

This business-focused event features opportunities for attendees to connect, learn, and energize as they network and join in stimulating and inspiring sessions.

0.5 CEU

# 9–10:45 a.m. Generational Fluency

Presenter: Jessica Stollings-Holder

# Understand and communicate across generations

Amid one of the most disruptive times in history, trends are changing daily. Generational viewpoints provide a fascinating lens to discern current and future realities turning chaos into clarity. In this forward-thinking session, national speaker and author Jessica Stollings-Holder will empower you with the most recent insights to understand and engage each generation in the workforce and share tools to harness their collective strengths to fuel success today and into the future.

Specific takeaways include:

- Why generations are an important cultural competency
- How the unique journey of each generation has impacted its perspectives, expectations, and style, and how their strengths can be used to benefit your company
- How to respectfully engage each generation and combine their diverse strengths for success

0.125 CEU

# 11 a.m.–12 p.m. Team Chemistry

# Presenter: Jessica Stollings-Holder

# School yourself in the elements of collaboration

What was elementary school like when you were growing up? What do you remember about your teachers and classmates? What items filled up your bookbag or lunchbox? National speaker and author Jessica Stollings-Holder draws on your fondest memories of elementary school via Team Chemistry, a game which empowers you to accomplish more together through fun, interactive puzzles, and activities all housed in retro Trapper Keepers. Set in a 1990s classroom, the game turns players into students as they use calculators, crayons, and rules in teams of 6-8, and with the larger class, to finish all the lessons in hopes of winning a pack of fruit stripe gum! Rooted in adult-learning theory, and inclusive of all learning styles, the nostalgia-fueled game drives outcomes that include how to:

- Draw on commonalities to connect diverse teams.
- Tap into the power of play to boost engagement, learning retention, well-being, and joy.
- Break down silos and ensure a common goal across the organization.
- Create strengths-based teams that empower all people to thrive.
- □ Reflect on experiences, create strategies to improve, and teach others what you learn.

Come school yourself. Because adults need playtime, too!

#### 1:30–2:30 p.m. From Reactive to Proactive: Building A Resilient Cybersecurity Strategy

Shane Fernandez, CEO, Complete Network Integration

Cybersecurity is a vital issue for any business, regardless of its size or industry. SMBs (small- and mediumsized businesses) often face unique cybersecurity challenges and risks that require specia attention and action. We will address some of the common questions and concerns that business owners have regarding cybersecurity, such as:

- How confident are SMBs in their current cybersecurity posture?
- Are SMBs doing enough to protect their business from cyberattacks?
- Do SMBs have a clear and comprehensive cybersecurity strategy and policy?
- Do SMBs provide adequate cybersecurity awareness and training to their employees, partners, and customers?
- Do SMBs have the tools and processes to monitor and respond to cyber incidents?

Let's explore steps to move from a reactive security posture to a proactive security posture.

0.1 CEU

#### 2:45-4 p.m. "Speed Networking - We Can All Learn From Each Other"

Presenters: Lori L Bundy, RMR, CRR, Alex Lederer, RPR, Brook C. Maschmann, Isaiah P. Roberts, RPR, Karina De La Cruz, Christy Bradshaw, Stacey E. Raikes, RMR, CRR, Tod Cole

NCRA's Firm Owner Focus wraps up with a session that brings the different facets of the court reporting and captioning professions together. Our panel of professionals host individual tables while session attendees rotate in a speed networking atmosphere. Panelists and attendees learn from each other as they share their respective expertise and experience.

Who will our panelists be? Our lineup includes a diverse mixture of roles in reporting from students, working reporter, videographer, interpreter, and current and former firm owners. Come join us for a fun way to learn from eachother and to end the day with some speed networking.

0.125 CEU

#### 1–2:30 p.m. National Realtime Contest

Test your realtime skills against some of the best in the industry. The National Realtime Contest consists of two legs, each five minutes in length – straight matter at 220 wpm and a two-voice dictation at 225 wpm. To qualify for a leg, contestants must have an accuracy score of 95 percent or better; the best combined score wins the championship. To enter, you must hold at least either the RMR or the CRR certification and be an NCRA member in good standing. Realtime Contest results will be revealed at Saturday's Awards Luncheon. The deadline for registering is July 10 or 50 contestants, whichever comes first. On-site registration is not permitted. Qualifiers can earn 0.25 PDC per leg.

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- How to respectfully engage each generation and combine their diverse strengths for success.

0.1 CEU

#### 2–5 p.m. National Congress of State Associations (NCSA) Meeting

NCSA serves as the liaison between NCRA and its affiliated associations. NCSA delegates and alternates will discuss the legislative and other critical issues affecting court reporters, captioners, scopists, legal videographers, and associated professionals across the nation.

Registration will open at 1:15 p.m. for NCSA delegates and alternates.

# 2:30-3:30 p.m. Windows 11 – Is it Time for an Upgrade?

Presented by: Pam Szczecinski

Chances are you either have Windows 11 or you may be in the market for a new PC in the next year or two. Windows 10 is supported until October 14, 2025, but why wait until then to learn the differences between the two operating systems. You know what you want to do with your computer, but do you scratch your head and wonder where to find things? How different is 11 vs. your current operating system? Come to this session and learn to make sense of the new Windows 11.

#### Hot Like Wasabi: MissSteno on TikTok

Presented by: Vanessa Stanton

2.5 million "likes."75,000 followers. Barenaked Ladies and TikTok. Can't understand what I mean? Well, you soon will! In this session, I will talk about how I accidentally started promoting stenography on TikTok, what my journey has been like, and what I have learned from posting public videos on social media. I'll also share some of my favorite videos and video comments along the way! My goal for this session is for you to walk away feeling inspired to start creating and posting your own stenography content on social media!

0.1 CEU

#### The Scopes Monkey Trial

#### Presented by: Linda Hershey, FAPR, RDR, CRR, CRC

We will investigate this famous trial and the personalities involved, with an emphasis on the court reporters and how they provided the transcript.

0.1 CEU

#### 2:45- 4 p.m. Firm Owners Focus

#### Speed Networking - We Can All Learn From Each Other

Presenters: Lori L Bundy, RMR, CRR, Alex Lederer, RPR, Brook C. Maschmann, Isaiah P. Roberts, RPR, Karina De La Cruz, Christy Bradshaw, Stacey E. Raikes, RMR, CRR, Tod Cole

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0.1 CEU

# 3:45-4:45 p.m. Sexual Harassment in the Workplace

# Presented by: Glenda Stovall

Individuals who attend this session will learn to recognize sexual harassment, how to report it appropriately, and discover how employment and sexual harassment laws4 affect them as employers or employees.

#### What Questions to Ask Potential Employers

#### Presented by: Brynn C. R. Seymour

Through this session, new professionals will gain the knowledge, confidence, and tools to answer the question, "Who should I work with?" New professionals will learn how to take ownership of their careers from the beginning and ensure that they are the ones in control and that they do not get taken advantage of by anyone. They will also learn how to leverage their skills and talents to build a partnership with their employer rather than just feeling like an employee forever. Even if they are not literally a partner, they will have the mindset of a partner.

0.1 CEU

# Backup, Backup, Backup!

#### Presented by: Lynette Mueller, FAPR, RDR, CRR, and Keith Lemons, FAPR, RPR, CRR (Ret.)

In today's technologically savvy environment, there is no excuse not to have a great backup plan for court reporters' data. After all, those transcripts are our bread and butter, right? Court reporters should have a firm solution in place for the storage and protection of their data in order to retrieve it, if needed, at a moment's notice.

Learn the best practices for backing up your data and files during this informative seminar.

0.1 CEU

# 5-6 p.m. Unmasking CART for Court Reporters

Presented by: Joshua Edwards, RDR, CRR, CRC

Learn the key differences of a stenographic career in CART versus court reporting, such as how to find work, how to prep a dictionary for a job, how to think differently while writing, and how one gets paid.

0.1 CEU

# **Everything A to Z**

Presented by Lisa Dennison, M.S. Ed, NCRA A to Z<sup>®</sup> Program Coordinator, and Jen Sati, RMR, CRR, CRC, CRI

Participants will understand the history and purpose of the program, engage with the materials available, and take action/determine their next steps to promote the profession.

#### **The Cyber Pandemic**

Presented by: Shane Fernandez, CEO, Complete Network Integration

Learn how to prepare and protect your data and Information from the threats of the Digital Outbreak.

0.1 CEU

# 6:15–7:45 p.m. Welcome Reception in Expo Hall

Welcome to Louisville! Join your fellow attendees, meeting old and new colleagues from around the country, while you see what all our exhibitors have to offer. Drinks and appetizers will be served.

# Friday, August 2

6:15–7:15 a.m.	Stretch/Cardio Session
	Presenter: Angela M. Mathis, RPR
	Experience total wellness with Fitness For Your Temple. Relieve stress, achieve balance, and find overall well-being through this yoga and cardio session. FFYT is a no-judgement zone! Beginners are always welcome! Bring a towel or mat. Get FFYT for life!!
	No CEUs
7:30 a.m.–5 p.m.	Registration Open
7:30–8:30 a.m.	Breakfast in Expo Hall
	Exclusive benefit for those booked within the discounted NCRA room block at the Galt House
	Hotel and registered for a Conference package or workshop.
7:30-8:30 a.m.	Student Breakfast and Welcome
8:30 a.m.–5:30 p.m.	Expo Hall Open

8:30–10 a.m.	NCRA Premier Session: sponsored by Stenograph
	Installation of Officers and Directors
	NCRA will install the 2024-2025 President, Officers, and Board of Directors. Keynote Presentation with Dan Meers
	This session is open to the following registration packages: Full, Networking, Students, and Friday. For an additional fee, this session is available for Saturday package.
	0.1 CEU
10–11 a.m.	Coffee Break in Expo Hall
11 a.m.–12 p.m.	Navigating the ADA and Reasonable Accommodations: What You Need to Know
11 a.m.–12 p.m.	
11 a.m.–12 p.m.	What You Need to Know
11 a.m.–12 p.m.	What You Need to KnowPresenter: Alessandra Rosa, JDDuring this session, the audience will learn and understand the ADA requirements, how to properly engage in and document the ADA interactive process, discuss hypotheticals of accommodations, and learn how to determine if a suggested accommodation is reasonable

# In Kahoots 2.0: Technology Bits, Bytes, Gigabytes, and Beyond!

# Presented by: Suzanne Trimble, RPR, CRR, and Alan Peacock, RDR, CRR, CRC

Reprising the popular session from last year's Conference, the Technology Committee will be presenting a trivia game show with what you need to know about cache and cookies, Apple and Androids, and much, much more. Come and answer the questions and see how you stack up against the Tech Committee's responses.

Before attending, please download the Kahoots app from the Apple Store or Google Play store.

0.1 CEU

# Financing Beyond Federal Financial Aid

# Presented by: Geanell C. Adams, FAPR, RMR, CRR, CRC, CRI

This seminar is designed to inform students, teachers, and program administrators of school financing options beyond those opportunities through the Federal Financial Aid assistance programs for education. National and local funding sources will be discussed to help students, teachers, and administrators explore and understand alternative solutions for affording their stenographic education journey.

#### Be the Best Court Reporter YOU Can Be

#### Presented by: Ron Cook, FAPR, RDR, CRR, CRC

Write shorter and smarter! This session will show you how to maintain focus when writing and editing. Join Ron Cook as he emphasizes strategies for becoming a more efficient writer, not only to make life easier for the rest of your career but also to help you on your journey to becoming the best court reporter you can be.

0.1 CEU

#### **Bending Without Breaking**

#### Presented by: Kim Xavier, RDR, CRR, CRC, CMRS, CRI

Your photo should be in the dictionary beside the word "resilient" because there is no one more resilient than the court reporter. Join us for this upbeat, interactive workshop as Kim Xavier helps each of us identify our personal Kryptonite and neutralize it as she shares her experience and pro tips for finding success while navigating through constant changes in our personal lives, our professional world, and the world around us.

#### 12:00–1:15 p.m. NCRF Angel Thank You Luncheon

By Invitation Only

12:00-1:15 p.m. Student Lunch

Sponsored by Lexitas

12–1:30 p.m. Lunch on your own

# 1:30–2:30 p.m. Let's Clean Out Your Dictionary: Maintaining Your Million Dollar Tool!

Presenter: Anissa Nierenberger, RPR, CRR, CRC, CRI

"I need to clean out my dictionary!" Reporters say this ALL the time! But what does this really mean? Why do you need to clean it out? What are you seeing that's causing you grief? We'll answer some very important questions before we can finally scour your million-dollar tool! Ms. Dictionary Jumpstart herself is the industry dictionary expert and she will help you navigate this process. Stop letting your dictionary break you! Let's show your dictionary some love so that you can show off your radiant realtime!

#### **Being Victorious Over Vicarious Trauma**

#### Presented by: Carrie Hewerdine, RDR

Vicarious trauma is that invisible roadblock that seeps in when we're not looking, when we're busy capturing the record. In fact, we often bring our own life traumas into our writing at times. And we're so amazing that no one would ever know, including ... us. This session focuses on understanding the triggers that derail our thoughts and slow us down. Because understanding is power, this presentation is all about identifying both internal and external triggers caused by trauma and implementing ways to protect yourself while you protect the record.

0.1 CEU

# **Pleading Out**

# Presented by: Dan Canon, Esq.

A blistering critique of America's assembly-line approach to criminal justice and the shameful practice at its core: The plea bargain most Americans believe that the jury trial is the backbone of our criminal justice system. But in fact, the vast majority of cases never make it to trial. Almost all criminal convictions are the result of a plea bargain, a deal made entirely out of the public eye. Law professor and civil rights lawyer Dan Canon argues that plea bargaining may swiftly dispose of cases, but it also fuels an unjust system. This practice produces a massive underclass of people who are restricted from voting, working, and otherwise participating in society. And while innocent people plead guilty to crimes they did not commit in exchange for lesser sentences, the truly guilty can get away with murder. With heart-wrenching stories, fierce urgency, and an insider's perspective, Pleading Out exposes the ugly truth about what's wrong with America's criminal justice system today — and offers a prescription for meaningful change.

0.1 CEU

# **Best Practices for Videographers and Reporters**

# Presented by: Andrea Kreutz, CLVS

Reporters and videographers will learn helpful information on how best to work together to ensure clients receive the best possible experience. Topics will include file formats as well as things to do on site and remotely on job assignments to be stronger together.

0.1 CEU

# **Situational Awareness**

#### Presented by: Aaron McGahee

Rhinox Research Group is pleased to present a comprehensive program aimed at teaching situational awareness and conflict avoidance. In today's increasingly complex and volatile world, it is vital for individuals and organizations to develop the skills necessary to understand and navigate potentially dangerous situations. By implementing this program, individuals will be equipped with the knowledge and tools to enhance their situational awareness, de-escalate conflicts, and ultimately contribute to safer and more peaceful environments.

2–5 p.m. NCRF Board of Trustees Meeting

Closed meeting

#### 2:30–3 p.m. Coffee Break in Expo Hall

#### 3–4 p.m. Mastering the Future: Court Reporters Harnessing AI Excellence

Presented by: Tamara Chapman, RPR, CRR and Mike Hensley, RDR

Al is a hot topic in tech lately. This session will discuss exactly what is, and what isn't, Al. We will also discuss how AI can be used to enhance court reporters' abilities on and off the job. Additionally, there will also be discussion on what to look out for so that court reporters and captioners alike can guard the record and protect their consumers against any potential harms or pitfalls in the AI space.

0.1 CEU

# **Branding Yourself Professional**

Joshua Edwards, RDR, CRR, CRC; Lisa Migliore-Black, Kim Xavier, RDR, CRR, CRC, CMRS, CRI - moderated by Amie First, RDR, CRR, CRC, CPE

Not sure what the "professional you" looks like? We will get down to business Steno Style! Get ready to find your professional rhythm with Kim Xavier (official), Lisa Migliore Black (freelancer), and Joshua Edwards (captioner). Amie First will be your host as we spin you through the DJ booth of what our experts look for when working with students -- from mentoring to hiring to training. We will discuss how you can march to the beat of your own drum without allowing how you dress, or a poor social media first impression hinder your success! We will groove to the tune of effective business communication, email etiquette, (and more) that sing success. No matter where you are in school, Kim, Lisa, and Joshua will prepare you for the big stage. Join us on the red carpet as we discover the heart of rock 'n roll!

# **0 CEU Student Session**

#### New Tech and Equipment Trends for Legal Videographers

Presented by: Andrea Kreutz, CLVS, Robert Butcher, CLVS, and Hector Cordova, CLVS

Presenters will demonstrate and display new tech gear in the legal videography world. They will also discuss trends and experiences they've encountered while covering depositions and trials.

#### **Short Writing**

Presented by: Donna M. Urlaub, FAPR, RMR, CRR

Tips for shortening your writing and lengthening your career.

0.1 CEU

#### Excuse Me for Talking (While You Were Interrupting)

#### Presented by: Laura Landenwich

This session will explore various ways women's voices are silenced in our culture and how it impacts their experience in the legal system.

0.1 CEU

#### 4:15–5:15 p.m. NCRA Contests and Certification Exams: Similarities and Differences

# Presented by: Donna Karoscik, FAPR, RDR, CRR, CRC

Go behind the scenes of contests and exams. Attendees will be shown detailed descriptions of how NCRA's speed contest, realtime contest, and all skills certification exams come to be, how they're run, and grading details. Both are the same on the one hand, but they are extremely different on the other hand. This session discusses how dictation material comes to be, whether for certifications or competitions, as well as grading and scoring procedures.

0.1 CEU

# Daily Team: Get One and Boost Your Profitability

# Presented by: Rachel Artis, Coralie Ostberg, Heidi Yaeger

Join us for an insightful seminar on maximizing profitability with a daily team. Learn practical strategies to build, manage, and motivate your team effectively. From enhancing communication to fostering collaboration, discover how a strong daily team can drive sustainable growth and success for your court reporting business. Don't miss this opportunity to unlock the full potential of your very own daily team and elevate your profitability to new heights.

1. Develop effective communication strategies: Learn techniques to enhance communication within your daily team, ensuring clarity, transparency, and alignment of goals and expectations.

2. Foster a culture of collaboration: Discover methods to promote teamwork and collaboration among team members, encouraging knowledge sharing, problem-solving, and collective decision-making to drive efficiency and productivity.

3. Implement motivational techniques: Explore practical approaches to motivate and engage your daily team members, including software tools, compensation incentive ideas, and goal-setting initiatives, to foster a positive work environment and boost individual and collective performance.

#### XOXO for UX/UI

Presented by: Mike Hensley, RDR, CRR, and Alan Peacock, FAPR, RDR, CRR, CRC

In this session, you will learn about user experience and user design and how to be more inclusive in your interactions with your clients. How can you use your social media page to also be more inclusive? We will learn about accessible social media and websites, assistive technology for those with disabilities. Learn how to create and edit Alt text/Image description for your poses. You'll become more familiar with hashtags, #CamelCase or #PascalCase, URLs, designing graphics and even emojis. We will also cover color and contrast for realtime screens and CART screens as well as fonts and weights.

0.1 CEU

#### What's Happening in the Broadcast Captioning and CART Captioning Professions?

Presented by: Anissa Nierenberger, RPR, CRR, CRC, CRI, Heidi Thomas, FAPR, RDR, CRR, CRC, and Kelly Linkowski, RPR, CRR, CRC, CPE

Newsflash! The broadcast captioning and CART captioning professions are changing right before our eyes. How does this affect you? And should you be worried? Excited? Both? This panel will address the changes that could affect both companies and independent contractors. You won't want to miss this one!

# 0.1 CEU

# **Discover the Disconnects with DISC**

#### Presented by: Danita Taylor, ICF-PCC, SHRM-SCP

DISC, a tool to understand people and honor their complexity, individuality, and diverse strengths. DISC uses four separate profiles (Dominance, Influence, Steadiness, and Compliance) to measure behaviors. Behaviors are the how of your life and are apparent in the things you do and how you act. Of all the internal forces going on in someone's head, DISC measures the one visible factor that is externally demonstrated – behaviors. Whether you know it or not, these behaviors are so predictable that to react differently requires conscious effort and focused attention. Using these behaviors, DISC helps you gain self-awareness of who you are and how you are showing up in the workplace. By understanding yourself, you can better understand others and appreciate the unique differences each person brings into the workplace. Come learn how to reduce conflict and increase communication.

# 0.1 CEU

# 5:45–6:45 p.m. School/Teacher Administrators Reception

Separate registration required.

# Saturday, August 3

6:15–7:15 a.m. Stretch/Cardio Session

Presenter: Angela M. Mathis, RPR

Experience total wellness with Fitness For Your Temple. Relieve stress, achieve balance, and find overall well-being through this yoga and cardio session. FFYT is a no-judgement zone! Beginners are always welcome! Bring a towel or mat. Get FFYT for life!!

No CEUs

# 7:30 a.m.–5:15 p.m. Registration Open

# 7:30–8:30 a.m. Breakfast in Expo Hall

Exclusive benefit for those booked within the discounted NCRA room block and registered for a Conference package or workshop.

8:30 a.m.–5:15p.m. Expo Hall Open

#### 8:30–9:30 a.m. Elevator Pitch Training

Presented by: Chris DeGrazio, Isaiah Roberts, RPR, and Denee Vadell, RPR

A training that will equip you with the tools and resources for giving a 60-second elevator pitch about the benefits of having a career in our profession.

0.1 CEU

# Mastering the Future: Court Reporters Harnessing AI Excellence

#### Presented by Mike Hensley, RDR, and Tamara Chapman,

Al is a hot topic in tech lately. This session will discuss exactly what is, and what isn't, Al. We will also discuss how AI can be used to enhance court reporters' abilities on and off the job. Additionally, there will be a discussion on what to look out for so that court reporters and captioners alike can guard the record and protect their consumers against any potential harms or pitfalls in the AI space.

#### **Technology in the Legal Community**

Presented by: Karen Renee

The legal landscape has been evolving in recent years with several key trends and advancements shaping the profession. Technology in the Legal Community will discuss striking a balance when embracing innovation and addressing the associated challenges.

The Technology in the Legal Community presentation will bring to the forefront the impact that technology has in the court reporting industry. We will take an in-depth look at remote work, automation, access to justice, and the challenges and considerations that ensue.

0.1 CEU

#### Medical Exam Mastery: Producing Great CME/IME Videos

#### Presented by: Hector Cordova, CLVS

Probably the most common type of legal video outside of the deposition is the medical exam. Learn the top strategies for mastering the medical exam video from one of the nation's top medical exam video producers and CLVS Council member. Discover the different types of medical exams, how to film each type, and explore equipment setups to capture standout videos your clients will love.

#### 0.1 CEU

# CART Captioning in the Legal Setting: Staying in Your Lane

#### Presented by: Heidi C. Thomas, FAPR, RDR, CRR, CRC

Come learn the best practices and protocols to follow when there is a request for CART captioning in a legal proceeding. Discover the detailed differences in the roles of court reporter and CART captioner and the COPE Guidelines that address this issue. Real-life examples of CART captioning will be shared to better prepare you for what can go wrong when acting in a dual capacity.

0.1 CEU

9:30–10 a.m. Coffee Break in Expo Hall

# 10–11:15 a.m. Steno Study Buddies

#### Presenters: Chris DeGrazio, Vanessa Johns

Practice got you down? Fuzzy on your goals? Can't find your community? We've got you! Join us for a session about choosing a virtual practice group or starting your own, being a productive participant, and navigating the challenges of maintaining a practice group to ensure your success.

#### 0.125 CEU (Student Session)

#### Let Me Hear Your Body Talk: Understanding Body Language 101

#### Presented by Dave Wenhold, CAE, PLC

Learn what every body is saying to you and how to utilize those subtle, nonverbal signals to judge any situation. Whether it is in the elevator, the office, a courtroom, or a boardroom, the unconscious signals that a person's body sends out will allow you to better read them and give you the edge in any conversation. This fun and interactive seminar will show you how to make an impact with others though nonverbal communication.

Studies show that 93% of communication effectiveness is based upon nonverbal cues. So, what is your body telling others?

Don't miss out on this great seminar that will give you an edge in your communication skills.

0.125 CEU

#### StenoMaster

# Presented by: Joshua Edwards, RDR, CRR, CRC

Thinking of avoiding this session because you're afraid of public speaking? Think again! StenoMasters is a fun way to share stories about work and life outside of work, our hobbies and interests, dreams and desires, travels, accomplishments, and more. Public speaking is like steno in that both are a craft that can be broken down into small components. We will learn the fundamentals of public speaking like body language, eye contact with the audience, vocal delivery, timing, speech structure, and of course, being cognizant of and striving to eliminate filler words.

# 0.125CEU

# **CLVS Council Takes on Postproduction**

# Presented by: Andrea Kreutz, CLVS, Robert Butcher, CLVS, and Hector Cordova, CLVS

Members of the CLVS Council will discuss and demonstrate common post-production procedures. They will each present how they handle delivering video files, syncing with transcripts, and which software they use. Trial presentation will also be discussed.

# 0.125 CEU

# How to B.E.L.I.E.V.E. Again: Turning Failure and Fear into Fuel for Success

# Presented by Nicole Shelton, JD, MBA

In this empowering session, Nichole Shelton, an honored author, attorney and entrepreneur, will inspire attendees of the National Court Reporters Association Conference to embrace resilience and perseverance. Drawing from her own journey of overcoming obstacles, Nichole will introduce her 7-point B.E.L.I.E.V.E. system to regain confidence and restart with resilience. Failures are inevitable and one unsuccessful attempt or hardship does not define one's worth or aptitude. Nichole will prove that quite the opposite is true and demonstrate how each setback

is a steppingstone toward success. Participants will learn strategies to reframe failure, maintain motivation, and ultimately achieve their most challenging goals. This session promises to reignite determination and reveal the secrets to always triumph.

#### 0.125 CEU

11:30 a.m.–1 p.m. Awards Luncheon

Ticketed event

#### 1:15–2:15 p.m. Terrific Tidbits: Top-Notch Tips for Transforming Your Talents!

Presenter: Anissa Nierenberger, RPR, CRR, CRC, CRI

Terrific Tidbits is a delicious concoction of easy-to-learn brief couples, trios, and families along with top-notch tips to take care of YOU! This rejuvenating webinar will inspire you to tune in to what's important and transcend in the six areas of your well-being. Anissa will introduce you to her take-charge tools that will help you remain calm in chaos, grateful during growth, and visualize your victories!

0.1 CEU

#### Minding the Gap

Presenters: Angie Podge, RSR, Alex Lederer, RPR, and Erin Blair, RPR

In this seminar we will seek to fill in the missing gaps of knowledge that many new reporters find themselves wondering about after they finish school, and led educate firm owners on how they can help students and new reporters bridge the gap.

# 0.1 CEU

# The End Game: A New Professional's Perspective

# Presenters: Zeke Alicea, RPR; Jillian Kirchner, RMR, CRR

You are in your steno era! Learn what it takes to make it to the finish line. Join us for a panel with two freelancers and a CART captioner as they discuss their experiences in speedbuilding, internships, interviewing, certifications, and job acquisition. This session includes a special presentation about NCRF Career Launcher by one of its creators, Debbie Dibble, FAPR, RDR, CRR, CRC.

# Student Session 0.0 CEU

#### Should I or Shouldn't I?

#### Presented by: Andrea Kreutz, CLVS and Hector Cordova, CLVS

Participants will be presented with different technological scenarios to see what they would do. Then, advice will be given for each scenario on how to best protect your electronic information. Also, favorite items used by Hector and Andrea will be displayed that they use on a regular basis.

0.1 CEU

#### Introducing Create 360: Revolutionizing Court Reporting Speedbuilding Practice

# Presented by: Jeff Moody

In the rapidly advancing digital world, staying ahead of the competition is crucial for professionals in all industries. When it comes to court reporting, the need for custom speedbuilding resources can make all the difference in being a successful student and working professional. To address this need, EV360 Educational Solutions proudly presents Create 360, a groundbreaking software program that utilizes the latest technologies to create new court reporting speedbuilding practice resources, converting them into audio files using text-to-speech technologies.

Create 360 is a cutting-edge software program designed to address the shortcomings of existing court reporting speedbuilding practice resources. By leveraging artificial intelligence (AI) technologies, it offers a dynamic and personalized learning experience. Create 360 generates new practice materials based on the user's input and converts them into high-quality audio files ranging in speeds from 80 wpm to 300 wpm.

Start your journey now and experience the transformative power of AI in improving your writing skills and embrace the future of speedbuilding practice with Create 360 by EV360 Educational Solutions!

#### 0.1 CEU

# 2:30–3:30 p.m. Preparing for Success in Realtime Depositions, a Contrast of Two Writers

#### Presented by: Dutcheen Cameron, RMR, CRR, and Anna Cillo

We will work through preparing and executing a realtime deposition. Beginning with file management for transcripts and dictionaries, we will learn how to track all our information for ease of use and re-use. We will learn the ins and outs of speaker designations and brief schemes, how they can affect our realtime, and why we use these specific strategies. Attendees will gather knowledge of how to most effectively prepare themselves for unfamiliar topics and how to quickly familiarize themselves with a topic.

Attendees will be armed with how to set themselves up for success in providing realtime, including how to know when to say no. Attendees will be able to realtime every day in preparation for their own realtime career.

#### Best Practices of Working with Court Interpreters in a Deposition

#### Presented by Jessie Liu and Tainlu Redmon

A clear and accurate deposition transcript is like a movie where the witness and their lawyers are the stars of the show, but a lot of work happens behind the scenes to produce that movie, and court reporters and court interpreters are among those unsung heroes. Their role and the smooth cooperation between them are so critical that it either makes or breaks the transcript.

This session serves as a how-to guidebook for the smooth cooperation between court reporters and court interpreters in a deposition, exploring where and how to find the interpreters for a deposition; how interpreters price and schedule their work; and best practices in working with interpreters in remote and in-person depositions.

# 0.1 CEU

# NCRA Ethics: You May Have the Right, But Is It Right?

# Presented by Debbie Dibble, FAPR, RDR, CRR, CRC

Are you smarter than an ethical fifth grader, or are you the weakest link? You'll never again have this much fun learning about your ethical responsibilities. Bring your smartphone, iPad, or computer (internet connected device) and join Debbie Dibble and the COPE Committee for this engaging, interactive session. Compete against your colleagues and showcase your ethical IQ in this winner-take-all showdown. No Whammies!

0.1 CEU

# **Remote Deposition Videos to CLVS Standards**

# Presented by: Hector Cordova, CLVS

Join a CLVS Council member as they reveal the secrets to transforming your remote deposition setup into a paragon of reliability and excellence. Discover the software, equipment, and services that will ensure your remote video is flawless every time. From backup internet connections to power supplies, learn the techniques that will set your remote depositions apart from the rest. Don't just settle for average: Elevate your remote deposition videos to the level of excellence of a CLVS.

#### You're in the Driver's Seat! Changes to Online Testing

Presented by: Marybeth Everhart, RPR, CRI, CPE and Amy Davidson, NCRA Director of Certification and Testing

Steer your way into this session for a ride through the new proctoring process. No road rage here and no need to avoid roundabouts and potholes. Just follow your GPS to the designated session! You are now in the driver's seat. Test whenever you want, 24/7. So put the pedal to the metal or merge into the slow lane — it's all at your own pace, with no backseat driver to distract you.

At the end of the session, you'll know:

- How to register for an NCRA Skills Test
- How to prep for a test, including checking your equipment and internet bandwidth
- U When you are able to test and how often
- U What security measures are required for ProctorU
- Tips for preparing mentally for testing

#### 0.1 CEU

#### 3:30–4 p.m. Coffee Break in Expo Hall

4:15-5:15 P.M.

#### You CAN Do It All as a Court Reporter ... and Then Some!

#### Presented by: LuAnne Meissen, RPR, CRR, CRC

The court reporting profession has such a wide variety of avenues to pursue. You can do anything you want with the skills you have. As with everything in life, set your goals, prepare, then implement your plan. I will be talking about a couple of my career choices that I've encountered during my 40 years of reporting - and what it takes to get there.

0.1 CEU

#### Diversity, Equity, Inclusion, and Access 101

Presented by: Geanell C. Adams, FAPR, RMR, CRR, CRC, CRI and Stacey Raikes,

We are all functions of the system we live in — a system that has taught us how to think about ourselves and others, how to interact with others, and how to understand what is expected of us. These thought processes and expectations are based on the specific set of social identities we were born into that predispose us to unequal roles that allow us to access (or deny access) to resources. The information here provides a basic overview of important considerations related to Diversity, Equity, Inclusion, and Access (DEIA). It is crucial that you continue expanding upon this knowledge and look further into the concepts presented that you are unfamiliar with and/or are curious about.

#### Word Crimes! A Fun and Informative Look at Word Usage and Idioms

#### Presented by: Donna Urlaub, FAPR, RPR, RMR, CRR

Are you a real trooper or trouper? Discussion and examples of "word crimes" that are committed every day (not everyday). Attendees will emerge armed with answers! Idioms and their origins — another part of the English language with some surprising and interesting backstories.

0.1 CEU

# So, You Want to Start Your Own Business: Tips, Best Practices, and What You Need to Get Started

# Presented by: Lisa Migliore-Black and Candace O'Barr-Jones

With so much consolidation happening in our industry, now is a great time to start your own business. Whether you are a solo practitioner looking to take on your own clients, a small firm looking to expand, or a large firm looking for additional perspectives from your colleagues, our panelists will discuss the essentials of what you need from the start and how to address the growing pains you'll encounter along the way. Join us for this informative and encouraging seminar to help you along the path to success.

#### 0.1 CEU

# Realtime Coach... Because You're Worth It!

# Presented by: Marybeth Everhart, RPR, CRI, CPE

Did you know that Realtime Coach offers not only speed and accuracy building for students, but theory instruction as well? Did you know Realtime Coach is the best platform on which to prepare for all national certifications, and many state certs as well? And that there's practice material up to 360 wpm? If you answered no to any of these questions, you need to join us for this session. Come see what RTC is all about, and why the vast majority of court reporting schools nationwide, as well as thousands of professionals, are avid users and advocates of this powerful tool.

# 7–10 p.m. Member Recognition Gala -Welcome to the Winners' Circle

Get ready to don your finest derby attire and let loose at the NCRA Membership Recognition Gala! After a jam-packed conference, it's time to kick up your heels and celebrate in style. With derby days in the air, this is your chance to mingle with your colleagues, dance 'til you drop, and create memories that will last a lifetime. It's time to gallop into the Gala and make this event one for the history books! See you at the finish line!

Ticketed event

# Sunday, August 4

8:30 a.m. CRR and CRC Exam

9:25 a.m. RPR Literary

2 p.m. RPR Jury Charge

4:35 p.m. RPR Testimony

# **2024 SPEAKER BIOS**

# Α

# Dr. Geanell Adams, FAPR, RMR, CRR, CRC, CRI

Geanell Adams, EdD, chairs NCRA's DEI and CASE Committees, serves as co-chair of the WKT Committee, and is currently a member of the Student-Teacher, Nomination, and Election Committees. She has been a member of NCRA for over 20 years and is dedicated to the evolution of stenographic reporting through education and technology.

# Zeke Alicea, RPR

Zeke is a CART captioner in the Chicagoland area. After his graduation from Generations College in 2020, Zeke worked as a freelance reporter, but after a while found himself shifting towards captioning. On a typical day, Zeke captions for university students, sitting in on classes with them. He can also be found captioning panels, meetings, and other special events. Because Zeke is ambitious in the field and loves a good challenge, he has been able to cover a wide variety of unique work, including the Chicago Tree Lighting Ceremony, a Lunar New Year celebration, EXPO Chicago, and more. His favorite kind of work is captioning for galas; he enjoys the wide variety of speakers and content.

# Rachel Artis, RMR, CRR, CRC, CRI

Rachel Artis is a cofounder of Scoping International. She has unique training as a scopist because she started her career as a court reporting student. Rachel is known in the industry as a scopist, coach, and speaker. She has been in the industry for more than 10 years, and not only is she the CEO of her own scoping and proofreading firm, Sopherim & Associates LLC, she is Scoping International's resident software expert. Rachel has also recently completed her bachelor's degree in International Business Etiquette and Integrity from USILACS. She is a lifelong learner, and what she loves most about this industry is that whatever you desire is attainable. It's not something that's only available if you have a certain background, financial status, or influential connections.

#### В

Erin Blair, RPR

# **Roberta Butcher, CLVS**

For over a decade, Robert Butcher has been at the helm of a leading Legal Video and Trial Technology and Presentation firm based in Denver, Colo. Alongside his wife, Julie, they have passionately provided legal video and trial services to the legal community, marking more than 12 years of dedicated excellence.

Robert's qualifications include degrees and certificates in Legal Video, Trial Presentation, Graphic Design, Video Production, and Web Design. He has also earned a coveted Part 107 UAV Drone Pilot license. In his role as Chief Operations Officer at Professional Legal Video, Robert nurtures his fervor for the legal process by delivering unparalleled litigation support services, guiding clients from discovery through trial with utmost precision and excellence. Armed with the latest advancements in equipment and software, Robert and the PLV team spearhead innovation, offering the legal community a repertoire of cutting-edge solutions.

# С

# Dutcheen Cameron, RMR, CRR

Dutcheen Cameron has been a court reporter for 44 years. She has earned her RPR twice and is currently an RMR (2015) and CRR (2014). She has been an official court reporter in Westmoreland County, Pa., has worked as an agency reporter, and since 1999 has been an independent freelance reporter. Embracing realtime depositions has been her main focus in recent years.

# Tamara Chapman, RPR, CRR

Tamara, a native Houstonian turned Austinite and a freelance court reporter since 1998, is a proud CRR and the driving force behind a well-regarded, tech-centric Facebook group. She has become a pivotal figure in enriching the reporting community with her deep insights into technology, briefs, steno tips and tricks, audio setups, and remote reporting. Tamara is passionate about helping reporters integrate technology to improve efficiency and stay ahead of the curve. Beyond her professional endeavors, her commitment to innovation is matched by her zest for music, travel, and culinary explorations, reflecting a harmonious blend of technological prowess and life's simple pleasures.

# Anna Cillo

Anna Cillo has been a captioner and court reporter in and around Pittsburgh since 2009. She was the in-stadium captioner for the Pittsburgh Pirates from 2014-2022. She currently works with AKF Technologies as a court reporter and is the owner of Advanced Realtime Captioning Solutions.

Advanced Realtime Captioning Solutions was founded in 2018 in response to the demand for captioning in and around the city of Pittsburgh. ARCS has provided captions and consulting to many organizations in Western Pennsylvania. Some of these organizations include Carnegie Mellon University, The Pittsburgh Cultural Trust, Prime Stage Theater, The Pittsburgh Symphony Orchestra, Duquesne University, Pittsburgh City Theater, The Children's Museum of Pittsburgh, Temple Sinai, The Heinz History Center, The Jewish Federation of Greater Pittsburgh, and the Center for Hearing and Deaf Services.

#### Ron Cook, FAPR, RDR, CRR, CRC

Ron has been reporting since 1977, having passed the California CSR and the NCRA RPR. He ran his own freelance deposition agency in Los Angeles from 1980 to 1990 before relocating his young family to Seattle, Wash. In 1986 Ron passed the RMR and in 1992 he was one of nine reporters to pass the first-ever CRR. In 2013 he passed the RDR.

Ron has participated in numerous NCRA Realtime and Speed Contests, routinely placing in the top 10 in the Realtime Contest, with a gold medal in the Q&A portion of the 2012 contest with two errors. In the 2014 Speed Contest he placed third in the literary portion and 13<sup>th</sup> overall.

Ron was asked to participate on the NCRA TRAIN Task Force at its inception in 2012 and served on that task force through 2015. He was also selected as an NCRA Fellow of the Academy of Professional Reporters in 2014.

Ron lives in Redmond, Wash., with his lovely wife, Lisa, and they have six children and three grandchildren. They have two boys left at home, a 20-year-old and a 17-year-old, both heavily involved in baseball. However, rumor has it that there is light at the end of the tunnel!

# Hector Cordova, CLVS

Hector Cordova, CLVS, is a force in legal video, technology, and speaking. From his years at Apple to coaching Broadway stars, Hector's unique expertise sets him apart as a leader and visionary.

As the powerhouse behind Alitigate, one of the nation's premier legal media and tech firms, Hector's skill shines in the videos he films and the high-stakes trials he presents, collaborating with the nation's top court reporters and law firms. Hector's passion for his craft extends to his roles on the NCRA's CLVS Council and Technology Committee, where he drives change and innovation.

A magnetic speaker, Hector engages audiences with his insights on legal media, mindful tech strategies, and on-camera effectiveness. His dynamic and impactful presentations are standouts at events and conferences across the nation.

Off-camera and offstage, you'll find Hector jamming on his guitar, soaking up the Florida sun with his wife and three sons.

# D

#### **Chris DeGrazio**

Chris DeGrazio is in his fourth year as a freelance reporter in Fort Pierce, Fla. He facilitates the 90-Day Testing Challenge, which is a great way to address testing/performance anxiety, increase one's editing skills, and make testing a habit rather than a dreaded task only taken seriously towards the end of the semester. If you're interested in learning more about it, ask him for the info after the seminar.

#### Karina De La Cruz

Karina De La Cruz is Founder and CEO of Horizon Legal Solutions, Inc., a firm dedicated to translation and interpretation services, especially in the legal and medical communities. Karina has an extensive background in the legal field.

Karina earned an Associate of Arts degree in Paralegal Studies from Cooper Career College. She then worked for almost ten years as a legal assistant and as a paralegal. Karina is bi-lingual, and during this time recognized the demand for excellence in language services. She pursued her education, earning a BA in Business Administration with a focus on International Business at Northwood University in West Palm Beach, FL. She continued even further, earning an MBA from Nova Southeastern University. Karina then transitioned from paralegal to CEO and founded her own company, Horizon Legal Solutions, Inc., eighteen years ago, in 2006.

Karina has worked with some of the most prestigious law firms in Florida. Horizon has grown nationally - providing service to every state in America - and internationally, providing translation and interpretation services worldwide in more than 175 different languages (and counting).

Besides being an entrepreneur and CEO, Karina is a mother of two and of a fluffy fur baby named Coco. She likes exercise, wine, and a good movie.

#### Lisa Dennison, M.S.Ed.

Lisa Dennison has more than 10 years of experience in the education sector and is currently employed at the National Court Reporters Association as the NCRA A to Z<sup>®</sup> Program Coordinator. Prior to NCRA, she served as a virtual instructor at Proximity Learning in Austin, TX. She has expertise in classroom instruction, curriculum development, marketing, and training. Lisa received a bachelor's in education and master's degree in literacy from The Sage Colleges in upstate New York where she currently resides.

# Debra A. Dibble, FAPR, RDR, CRR, CRC

Debbie has almost 40 years of experience as a freelance reporter, CART captioner, and working in courtrooms in an official capacity. She has served in Utah state leadership since 2006 and was the UCRA president from 2010-2011. She has been serving in national leadership for the past 10 years, culminating in the role of president of the National Court Reporters Association in 2021-2022. She is presently serving on the NCRA STRONG Committee as well as the NCRA Constitution & Bylaws and COPE Committees.

# Ε

# Joshua Edwards, RDR, CRR, CRC

Joshua Edwards is co-owner of StenoCaptions LLC, a full-time captioning agency based in New York City. He and his team of realtime captioners provide stenographic captioning for college classes, events, board meetings, and plays. For the past four years he has captioned the American Theatre Wing's Tony Awards. Joshua is the founding member of StenoMasters, a free public speaking group for stenographers everywhere. He is also the past president of the New York State Court Reporters Association from 2019-2021 and New York Toastmasters.

# Marybeth Everhart, RPR, CRI, CPE

Marybeth Everhart began reporting in 1980. She has been a freelancer and official reporter in Brisbane, Australia. She has presented hundreds of seminars for the court reporting profession. Marybeth is the National Marketing Manager for Realtime Coach, working closely with schools, firms, and court systems to improve skills for students and working reporters.

She has served as a member of numerous NCRA committees and has been a contributing editor to the Journal of Court Reporting for over 30 years.

#### Shane Fernandez, CEO, Complete Network Integration

Shane Fernandez, co-founder and CEO of Complete Network Integration, leads a first-in-class IT and security engineering team in Richmond, VA. His leadership has propelled CNI as an industry leader.

#### Amie First, RDR, CRR, CRC, CPE

Amie First is a federal official court reporter in Orlando. Prior to that, she was a captioner and freelance reporter. Amie serves as chair of the NCRA Student-Teacher Committee. She is also a member of the NCRA Test Advisory Committee, FCRA Nomination Committee, StenoMasters, and the 100 Days Practice Group. Amie loves all things steno, her silly French Bulldogs, and a long motorcycle ride along the beach with her husband Shane.

#### Н

#### Mike Hensley, RDR

Mike Hensley, RDR, is a dynamic force in the world of court reporting as a freelance court reporter based in Dublin, Calif. Mike has tirelessly pursued and achieved significant milestones within the profession with standout accomplishments of obtaining RDR certification within his first five years as a court reporter and becoming a nationally ranked speed contestant.

Mike's expertise spans coverage of a diverse range of legal proceedings. His specialty includes matters involving biotechnology, pharmaceuticals, software development, and mechanical engineering.

Beyond his individual accomplishments, Mike is deeply passionate about inspiring and mentoring fellow court reporters. He has served as President of the California Court Reporters Association and has chaired several committees for the National Court Reporters Association. Mike's infectious energy and enthusiasm shine through in his interactions, making him a captivating speaker who motivates seminar audiences to seize the day and to transform their ambitious goals into achievable realities.

#### **Thomas S. Herman**

Thomas S. Herman is the owner/lead captioner of Caption Nerds LLC and has been an NCRA member since his student years. A CART captioner since 2016, Thomas is a stenographer with a specialty in near-instant realtime translation for the Deaf/HOH community as well as others who need or enjoy captions in both private and public settings. He attended the College of Court Reporting before transferring to and graduating from the American Captioning Institute and is an NCRA member. Thomas has written for and been quoted by NCRA's *Journal of Court Reporting* and has also written blogs for steno marketing for a national company that utilizes steno captioners. Thomas consistently captions for agencies in Oregon and Georgia as well as several colleges, community colleges, universities, and nonprofits in Virginia, Oregon, Washington, Colorado, Arizona, and California, as well as state agencies in Florida. Other recurring clients also include large private sector corporations and various amazingly fun yearly accommodation and tech conferences.

#### Linda Hershey, FAPR, RDR, CRR, CRC

Linda Hershey began her court reporting career in 1975 in Chattanooga, Tenn. She has provided CART and broadcast captioning for the last 20 years.

# Carrie Hewerdine, RDR

Carrie Hewerdine has been working in all arenas of the reporter world since 1979 and is currently a freelance reporter. A personal quest for understanding the workings of our mind kickstarted her journey into neuroscience. Today she is a Board-Certified Clinical Hypnotherapist and International Master Trainer with both IACT and IMDHA (International Association of Counselors & Therapists and the International Association of Medical and Dental Hypnotherapists). She has been inducted as a lifetime member with the International Hypnotists Association. Since 2019 Hewerdine has devoted much of her spare time working with students and reporters who are striving for certification.

# J

# Vanessa Johns, MA

Vanessa Johns is a court reporting student from Louisville, Ky. Vanessa holds a BA in International Studies and an MA in TESOL and taught adult education ESL classes for 10 years. In 2021, she Googled "what is my dream job?" and discovered court reporting perfectly combined her love of helping others and interest in the many ways we use language to communicate. She is speedbuilding with Simply Steno, hosts a virtual practice group for Magnum theory students, and assists with scheduling and production at Coulter Reporting. Vanessa is excited to finish school and get to work as a freelance reporter.

# К

# Donna Karoscik, FAPR, RDR, CRR, CRC

Over her 35-year career, Donna Karoscik has focused on realtime writing, volunteering, and committee/board service. A competitor in steno contests herself, she found her niche for writing dictation material during a 16-year stint as realtime contest chairperson in Ohio, after which the event was renamed the Karoscik Realtime Contest. Relevant NCRA involvement to this topic includes Chief Examiner, Test Advisory Committee, and Contests Committee service. Having had significant involvement in state-level and NCRA contests, Donna has a unique perspective from both sides of the podium. She has served every board position in OCRA, has four adult children, enjoys playing tenor sax in the community band, loves to travel and volunteer, and resides in Pickerington, Ohio, with her husband, Joe, and their dog, Fergus.

# Jillian Kirchner, RMR, CRR

Jillian Kirchner is a freelance court reporter in Denver, Colo. After obtaining her MA in linguistics and teaching English in Japan for two years, she returned to the U.S. at the beginning of COVID-19, at which time she discovered a new hobby and soon-to-be career: Stenography! Aiming to be as financially efficient as possible, she self-studied theory and then transitioned to the SimplySteno speed building program, supplementing her practice with various online practice groups. Since taking her first deposition in late 2021, she has continued to be enthralled and humbled by this incredible career, and she sees herself expanding into the CART captioning field soon. Outside of stenography, Jillian enjoys rock climbing, dance, playing koto, and studying languages.

# Andrea Kreutz, CLVS

Andrea Kreutz is a second-generation firm owner and Certified Legal Video Specialist from Huney-Vaughn Court Reporters in Des Moines, Iowa.

She spent more than 14 years as a computer programmer after graduating from AIB College of Business. At the national level, Andrea serves on the National Court Reporters Foundation, Technology Committee, CLVS Council, and NCRA STRONG.

Andrea is passionate about organ donation and GiGi's Playhouse, a nonprofit whose mission is to change the way the world views Down syndrome and to send a global message of acceptance for all.

# L

# Jo Anne Horn Leger FAPR, RPR, CRR

Jo Anne Horn Leger has been a court reporter for 35 years. Her career has been as a freelance court reporter, closedcaptioner, and she is currently the official court reporter of the 253rd Judicial District Court for Liberty and Chambers Counties for the past 24 years. She is a past president of the Texas Court Reporters Association and has served as a Director for the National Court Reporters Association from 2014-2015. Jo Anne was the recipient of the TCRA Above & Beyond Award in August 2007 and was inducted into the TCRA Hall of Fame in May of 2014. Jo Anne remains actively involved in TCRA, NCRA, and the StenoCAT Users Network. She currently serves on the NCRA Constitution & Bylaws Committee.

# Keith R. Lemons, FAPR, RPR, CRR (Ret.)

Keith Lemons is a retired freelance court reporter, former firm owner, and official court reporter with more than 40 years of experience. He retired in 2020 from Cleeton Davis Court Reporters in Nashville, Tenn.

At the national level, Lemons previously served on the NCRA Board of Directors for a three-year term. He is also a past chair of NCRA's Scopists Task Force and served on the Association's Constitution & Bylaws, Technology, and Realtime Systems Administrator committees. He has been a contributor to the *Journal of Court Reporting*, the official membership magazine of NCRA, for many years. He has also served as a presenter at the national and state levels. At the state level, Lemons is a past president of the Wyoming Association of Shorthand Reporters and the Tennessee Court Reporters Association.

# Kelly D. Linkowski, RPR, CRR, CRC, CPE

Kelly Linkowski, RPR, CRR, CRC, CPE, began her career in 1993. Still going strong after two decades in the profession, Kelly has been captioning and CART since 2003. She loves working from home and the flexibility captioning/CART provides so she can actively volunteer, have dinner on the table (or takeout!) for her loving husband of seventeen years, and find time to hit the club to practice clay shooting or jump on the Harley for a quick mental vacation. As a second-generation court reporter, she is passionate about mentoring the next generation of reporters, not only in her family as a new generation embarks upon this great profession, but with students across the nation.

#### Jessie Z. Liu

Jessie Z. Liu is a freelance court-certified Mandarin interpreter based in California. Since 2018, she has dedicated her expertise to serving law firm clients and actively participating in courtroom proceedings and handling depositions. Additionally, Jessie shares her wealth of knowledge by teaching in the English and Chinese Court Interpreting Program at UCLA Extension. Beyond her work in the field, Jessie plays a vital role as a director on the board of the American Translators Association. She is also an esteemed member of the National Association of Judiciary Interpreters and Translators (NAJIT), contributing to the advancement and excellence of her profession. Jessie Liu's commitment to the field of interpretation extends far beyond her individual practice, making her a valuable asset to both the legal and language communities.

# Cindi Lynch

Cindi has trained thousands of court reporters, broadcast captioners, CART captioners, scopists, instructors, and students all over the English-speaking world on a variety of CAT and other software applications for the past 34 years. She created and maintains the Ascend Training by Stenograph online training resources and community, and she is the creator and manager of CATalyst Academy. She is the author of 10 Case CATalyst Self-Study Guides and the Exceptional Extras files and documents included with CATalyst. Cindi also created and continues to manage Stenograph's Certified Independent Training Agent Program.

# Μ

# Angela M. Mathis, RPR

Angela M. Mathis, W.I.T.S. Personal Trainer graduate 2018. Launched: Fitness For Your Temple (FFYT) November 2016. Mission: To bring strength and balance to your temple by achieving fitness.

# **Aaron McGahee**

Aaron McGahee, hailing from the Newburg Community in Louisville, KY, joined the United States Air Force (USAF) at the age of 17. During his 14 years of service, he was part of the Security Forces (Military Police), Combat Arms (Weapons Instructor), and Personal Security (Bodyguard), with three overseas tours in Kyrgyzstan, Afghanistan, and Iraq. Now a civilian, he remains dedicated to serving his country and community as a Training Counselor with the United States Concealed Carry Association (USCCA) and as the Founder of Rhinox Research Group (RRG). His company, a veteran owned business, certified by Louisville Metro Government and accredited by the Better Business Bureau, serves as an academy offering firearms training, defense education, and force protection. Rhinox Research Group has distinguished itself in the field of defense, securing over 70 events, training upwards of 2,000 students, and receiving over 200 five-star reviews from its alumni.

# LuAnne Meissen, RPR, CRR, CRC

LuAnne Meissen has been a freelance court reporter since July 1984 - 40 years this year - and still enjoys working in the field part time. She started out as a deposition reporter in 1984. She provided CART services for California State University Sacramento for 14 years. After retiring from CSUS in 2017, she worked as a broadcast captioner for five years. Now she's come full circle and is back doing depositions part time and working as a retired annuitant.

LuAnne and her husband Dave enjoy water and snow skiing with their family - and their granddaughter joins in now, too - golfing in Palm Springs, and cruising in their 1932 Ford Roadster.

# Jeffrey T. Moody

Jeff Moody has a B.S. degree in criminal justice from Indiana University, Bloomington. Mr. Moody was awarded NCRA's Council on Approved Student Education (CASE) Award of Excellence to an Outstanding Educator, has attended many professional development seminars through NCRA, has served on several committees, and was chair of CASE. Mr. Moody is the owner of EV360 Educational Solutions and is the developer of EV360 Ultimate, a speedbuilding, evaluation, and testing software program for the court reporting industry.

#### Lynette Mueller, FAPR, RDR, CRR

Lynette Mueller is a veteran court reporter from the Memphis, Tenn., area. For several years she was the Chair of the NCRA Technology Committee. She wrote and collaborated with the committee members on articles and content to keep members abreast of ways to be more efficient in using technology.

She has earned the RMR, RDR, CRR, and is a Fellow in the Academy of Professional Reporters. Lynette's first love is writing on the machine, followed by sharing all things tech with her colleagues. Her favorite role is "Gram" to the most awesome little girl in the world!

#### **Lisa Migliore Black**

Lisa Migliore Black serves as vice chair of NCRA STRONG and a member of NCRA Brand Ambassadors and has served on NCSA, Ethics First, Task Force on Contracting. She is a past president of the Kentucky Court Reporters Association and has received the KYCRA Distinguished Service Award. Lisa also founded Court Reporting Alliance, a fundraising endeavor to raise money for NCRA that is sponsored by independently owned and operated stenographic reporters and firms.

#### Ν

# Anissa Nierenberger, RPR, CRR, CRC, CRI

Anissa (u NEE sa) Nierenberger is a certified professional realtime trainer. She has fun helping reporters boost their realtime skills so that they can make more money! As a young girl, Anissa became intrigued with typewriters when she first saw and heard a blue IBM Selectric typewriter at her dentist office. During a high school career day with a court reporter, she saw a steno machine and knew that steno was going to be her passion.

More than 1500 stenographers have successfully attained their realtime goals and certifications after training with Anissa! Her career includes three decades of captioning news, sports, and tech captioning at Facebook and Amazon. She has researched and created Dictionary Jumpstart which consists of 10 modules containing more than 165,000 words that can be added to your dictionary at 1,000 words/hr. Most recently Anissa has created the first game in English and steno, STENOphonatic!

#### 0

# **Coralie Ostberg**

Coralie, the CEO of Scoping International, was introduced to proofreading and then delved into scoping, finding both freedom and purpose. Together with colleagues Heidi and Rachel, she founded The Complete Scoping Course. Coralie, a grammar aficionado with a management background, shares her expertise in speaking engagements.

#### **Candace O'Barr Jones**

Candace O'Barr Holleman Jones, a co-founder of eDeposition, has more than 30 years of experience reporting and managing complex litigation disputes. She and her team have been the reporters of choice in high-stakes cases throughout the country, providing real-time, daily copy, and a host of other services needed to fit her clients' unique needs. Her experience also includes cases involving intense media scrutiny, such as the deposition of Jeffrey Wigand later depicted in the 1999 film The Insider.

She currently serves as Vice President of the MS Court Reporters Association, is a member of the MCRA Board of Directors, and a MS Delegate of National Congress of State Associations

#### Ρ

# Alan Peacock, FAPR, RDR, CRR, CRC

Alan Peacock began reporting in 1987. He lives in Mobile, Ala., and works as a freelance reporter and CART captioner. Alan is past president of the Alabama Court Reporters Association and currently serves as co-chair of the Alabama Board of Court Reporting. He has presented many seminars over the years and is a frequent contributor to *JCR*. Alan serves on the Technology committee for NCRA.

#### Angie Podge, RSR

Angie is a freelance reporter in Kansas City, Mo. She obtained her bachelor's in international business from the University of Missouri in 2015 and spent a few years in sales management where she learned of court reporting from a coworker who was also an instructor. Angie enrolled in court reporting school in 2020 and graduated in 2023. She is licensed to work in Kansas and Washington, and she has been working since October of 2023 while leaning into every moment of growth and development that comes her way. In her free time, she enjoys spending time with her husband and two dogs, binging TV shows, participating in physical activities, and completing jigsaw puzzles.

# R

# Stacey Raikes, RMR, CRR

Stacey Raikes is a steno machine writer with 25 years' experience both as a freelancer and an official based in Southwest Florida.

#### **Tianlu Redmon**

Tianlu is a Mandarin court interpreter, certified/licensed in Texas, Louisiana, Oklahoma, and North Carolina, and approved to interpret in U.S. federal courts. She is experienced in interpreting high-stakes depositions and trials. Tianlu is also one of a small handful of translators certified by the American Translators Association for both Chinese-into-English and English-into-Chinese. She is a regular speaker and serial volunteer for local and national translator associations.

#### Karen Renee

Karen Renee, CEO of eCourt Reporters, graduated with honors from Alfred State College court reporting program, Alfred, N.Y., in 2008.

Karen was awarded 2018 Legal Innovator of the Year by the State Bar of Wisconsin, and Legal Innovation Use of Technology by the National Court Reporters Association.

#### **Brynn Reynolds Seymour**

Brynn Reynolds Seymour is an official court reporter, certified life coach, and the host of the Court Reporter Podcast. She has been consistently serving the court reporting industry with valuable coaching tools to help court reporters achieve their goals since January 1, 2023, through the Court Reporter Podcast. Her goal is to help other court reporters feel like they are the most confident person in the courtroom.

#### Alessandra Rosa, RD

Alessandra Rosa is the Lead, Outreach & Education Manager for the U.S. Equal Employment Opportunity Commission, Indianapolis District Office. The Indianapolis District covers Indiana, Kentucky, Michigan, and the western half of Ohio. Prior to becoming the Lead OEC, Ms. Rosa was a Trial Attorney for the Indianapolis Legal Unit until 2021, when she was named Administrative Judge for the Federal Hearings Unit.

As an Administrative Judge, Ms. Rosa received the Commission's Chair Emerging Leader Award for her outstanding contributions and exceptional performance directly related to fulfilling the agency's mission. Ms. Rosa frequently provides education on the Pregnant Workers Fairness Act, Title VII of the Civil Rights Act, the American with Disabilities Act, the Equal Pay Act, and the Age Discrimination in Employment Act. Ms. Rosa also provides training and education on hiring best practices, maintaining a respectful workplace, leading with respect, and properly investigating discrimination, and harassment claims, among others.

# S

#### Jennifer Sati, RMR, CRR, CRC, CRI

Jennifer is the Program Director of the Judicial Reporting/Broadcast Captioning Program at Anoka Technical College in Anoka, Minn. She is also currently an independent captioner and has worked professionally in the freelance, broadcast/ CART captioning, and official fields for the past 30+ years. Jennifer's passion is graduating students and watching them flourish as new professionals. Since the inception of the NCRA A to Z<sup>®</sup> Intro to Steno Machine Shorthand program, Anoka Tech and Minnesota state leaders/volunteers have cooperated to deliver the NCRA A to Z program as a resource to promote the profession.

#### Vanessa Stanton

Best known for making (sometimes cringey) stenography content on TikTok, Vanessa has been a stenographer since 2006. Her experience ranges from deposition reporting to onsite/remote classroom CART captioning and even a few years of broadcast captioning. She is currently employed as a captioner at White Coat Captioning.

Vanessa is the first-ever stenographer to join Cameo as talent and was nominated for The Steno People's Choice Social Media Award in 2022 and 2023. She enjoys listening to heavy metal, tinkering with steno keyboards, and learning new things like how to use a CharaChorder. Vanessa is a passionate advocate for promoting stenography and hopes to continue adding to her 600+ steno videos on TikTok (@hauntie).

# Nichole Shelton, JD, MBA

Nichole Shelton, JD MBA – the high-energy 'walking wealth of knowledge' you can't afford to miss! As an honored speaker, attorney, and advisor, Nichole has accomplished much and seeks ways to create more positive change in the world. A business mogul, in her own right, Nichole owns multiple businesses, including law practices.

Her true passion? To educate, equip, and inspire disadvantaged professionals and aspiring entrepreneurs to overcome obstacles and live life fully.

Nichole's magnetic presence extends beyond the courtroom. She's a familiar face in media as a legal analyst, a charismatic show host, and an Amazon best-selling author. Her clear, engaging insights coupled with her unique perspective and delivery allows her to easily make complex topics accessible and exciting...or just plain ole' English and realism, as she would say.

Nichole holds a Bachelor of Science from the esteemed Berea College, and a Juris Doctor and MBA in Entrepreneurship. Her accolades include numerous honors from state and local bar associations, as well as recognition for her decades-long work with at-risk youth.

Off the clock, (she is never really "NOT" doing something) Nichole is a newlywed who loves traveling, devouring books, writing, learning to fly, and sampling new cuisines. Whether you know Nichole as "That One Attorney" with her unique voice, as the TV show "Deadbeat: Kentuckiana Child Support" or for her "Sista Girl in the Law" charisma, you will never forget her.

#### Jessica Stollings-Holder

Jessica Stollings-Holder is a national speaker, trainer, author, and coach who helps teams recognize how their diverse perspectives fuel success. She entered the speaking world through her groundbreaking work in generational diversity and inclusion. She has studied how to bridge gaps across generations for more than 15 years, serving more than 150 clients in 35 states and delivering 500 keynotes and training events. Jessica's work has been highlighted in publications across the country — including *SHRM*, *Ragan/PR Daily*, and the *Chronicle of Higher Education* — and her experiential training using an escape game in a box was voted one of the top 120 trainings in the world by *Training Magazine*. Jessica's most recent creation — an inclusive leadership program she developed and taught for BOMA Georgia — received The American Society of Association Executive's highest honor for making invaluable contributions to America and the World. Jessica's background includes leadership roles in corporate communication and talent development, and she also served as a nationally syndicated news reporter for a radio news program heard by more than 2 million listeners. Jessica is a wife and mom with a passion to ensure all people feel like they belong. To learn more, visit *jessicastollingsholder.com*.

# Kathryn R. Sweeney, FAPR, RDR, CRR

Kathryn Sweeney has been a court reporter for 32 years. She holds the CSR in Massachusetts, LCR in New Hampshire, as well as her RMR and CRR designations from the National Court Reporters Association. She has won a realtime contest in Massachusetts, qualified in the National Realtime Contest, and became a Fellow of the Academy of Professional Reporters in 2016. Kathryn has proudly served on the Massachusetts Court Reporters Association board and is currently President-Elect for the New Hampshire Court Reporters Association. She was the Chief Examiner on behalf of NCRA for 18 years and has given this CRR Boot Camp across the country for the past 14 years.

#### Pam Szczecinski

Pam's knowledge in the legal field spans 30+ years working with lawyers and judges at Lexis/Nexis, but she has always focused on the court reporting community and CAT Software. Her technical experience came from the time she spent at Epson and her love of technology has fueled her interest in hardware, software, and operating systems. Having been A+ certified, she learned how to build computers. She has made it her business to know reporters' needs in this fast-paced, ever-changing world of technology.

#### Danita Taylor, ICF-PCC, SHRM-SCP

Danita has more than 15 years' experience working in organizational development, operations management, training and coaching in business sectors such as call centers, banking, manufacturing, hospitality, military, academia, government, and healthcare. She has a passion for working with leaders at all levels of the organization, helping them gain greater self-awareness, conduct tough conversations without confrontation, overcome fears and limiting beliefs, and achieve lasting transformational results. These strengths, combined with her positive high energy, create a safe inviting space for all to learn.

# Heidi C. Thomas, FAPR, RDR, CRR, CRC

Heidi C. Thomas, FAPR, RDR, CRR, CRC, has been a court reporter since 1978, and a broadcast and CART captioner since 1989. A former director and secretary for the Georgia Shorthand Reporters Association and former member of the Board of Court Reporting for the State of Georgia, she has also served for many years on the faculty and training staff of the National Court Reporters Association. She served for six years on the NCRA Realtime Certification Committee, which developed the Certified CART Provider and Certified Broadcast Captioner certifications. She was also part of the team that developed the Certified Realtime Captioner certification. Since 2008, she has been a member of NCRA's Council of the Academy of Professional Reporters, which deals with certification and education issues, and is a former member of the Board of Directors of NCRA. She has been a presenter at the Alabama, Georgia, Tennessee, Virginia, Oklahoma, Wisconsin, Colorado, and various other state court reporter association conventions. She was involved in realtime training with the Caption Masters series, a broadcast captioning/CART captioning re-training/transition program, and is currently training with the Caption Quest program in Atlanta, Ga. She has mentored students and professionals for most of her career. She provides on-site and remote CART and broadcast captioning for local, regional, national, and international conferences; conventions and seminars; and classroom and business settings. She has also worked as a national broadcast captioner, including realtime captioning on ABC, NBC, CBS, ESPN, FoxSportsNet, and WAGA and WSB in Atlanta, and she was also part of the captioning team for the 2000 Summer Olympics on MSNBC. She has been a part of captioning teams who provide realtime captioning for conventions since 1990. She continues to travel both in the U.S. and internationally to provide on-site captioning services, and she has provided live performance captioning for national and regional theater groups.

# Jeremy Thorne

Jeremy Thorne has been the director of Research and Development for the Eclipse CAT software since 1987 and enjoys leveraging new technology to push the boundaries of what CAT software can do. In his spare time, he volunteers to do software development and robotics programming workshops for high school students.

# Suzanne Trimble

Suzanne Trimble is an official court reporter for U.S. District Court, stationed in Orlando, Fla. She became a reporter in 1997 after attending Court Reporting Institute in Seattle, Wash. For most of her 27-year career, Suzanne has served as an official reporter for both state and federal courts in Washington and Florida, although she did enjoy freelance for several years as well. Suzanne has a heart for technology. This is the second year she has had the honor of chairing the Technology Committee and Suzanne loves being a part of the vital training and information the Technology Committee brings to the stenographic reporting and CLVS community.

#### U

#### Donna M. Urlaub, FAPR, RMR, CRR

Donna Urlaub is a freelance reporter and working agency owner who is proud to say she's in her 55th year of reporting. She entered and won her first state competition in 1987, going on to compete in the national speed contest perennially for the last 30 years, achieving 3rd and 2nd place several times, before finally coming in 1st in 2021. In 2022 she had a perfect 280 Testimony. She attributes her success and longevity to a passion for steno, practice, and short writing, which continues to evolve to this day. She is eager to share and talk steno with anyone who will listen.

#### V

#### Denee Vadell, RPR

Denee Vadell, aka @StenoFluencer, is a highly skilled court reporter based out of New York City, boasting nearly a decade of experience. Graduating from Stenotech Career Institute in 2012, she embarked on a career by providing CART and captioning. In 2018 Denee assumed the role of official court reporter in Bronx Criminal Court. In 2024 she achieved a significant milestone in her career, earning a promotion to Senior Court Reporter at the New York County Civil Supreme Courthouse.

Denee Vadell is recognized as a consummate professional with a genuine dedication to promoting the court reporting profession. Her impactful presence on social media under the moniker "StenoFluencer" has garnered a substantial following. Revolutionizing the industry through her viral videos, Denee is converting viewers into aspiring court reporting students. Her captivating content has drawn the attention of national news stations, showcasing her and her steno machine's impact on a broader scale.

#### w

# Dave Wenhold, CAE, PLC

Dave Wenhold has represented the court reporting and captioning professions as a lobbyist for more than 20 years. In his tenure as NCRA's Director of Government Relations and Public Policy, he was successful in lobbying the Judicial Branch and the Executive Branch, and he has worked with Congress to earmark tens of millions of dollars for the court reporting and captioning professions.

He is co-founder of Miller/Wenhold Capitol Strategies, a full-service lobbying firm based in Northern Virginia. Wenhold is a past president of the American League of Lobbyists, and founder of the ALL Capitol PurSuit Drive, an annual clothing drive held on Capitol Hill to aid Americans trying to re-enter the workforce, for which he was presented the U.S. President's "Call to Service" award, the country's highest award for citizen volunteerism.

In 2008, Dave was selected with three other lobbyists and named as one of the most effective association lobbyists in Washington by Association Trends. He holds a B.A. in Political Science from Keene State College in Keene, N.H., the Certified Association Executive (CAE) designation from the American Society of Association Executives, and the Professional Lobbying Certificate (PLC) from the American League of Lobbyists.

# Х

#### Kim Xavier, RDR, CRR, CRC, CMRS, CRI

Kim Xavier, founder of Stenovator Pathway Solutions, Inc., is a veteran court reporter from Texas. She is an official court reporter in Dallas County.

In spite of being a busy wife and mom while working full time, Kim has always enjoyed actively motivating and inspiring student reporters, new reporters, and veteran colleagues through her structured training courses and fun events. She enjoys using her love of music and her gifts of humor and transformational speaking in the court reporting community and beyond.

Kim is looking forward to retirement and investing her time, professional knowledge, and leadership experience to assist in providing much needed opportunities for financial relief and business training for new professional court reporters through her nonprofit organization.

Her favorite quote is "Live full; die empty," and she fully intends to give her best in this life through outreach and service to the community.

# Υ

#### Heidi Yaeger

Heidi is a cofounder, curriculum designer, and CFO of Scoping International. She has more than 20 years in the corporate training sphere, including corporate curriculum development. Heidi worked for financial institutions and the federal government in very structured positions. She holds a degree in adult education and brings a vast variety of knowledge with her. She has worked as a scopist since her training and is an invaluable member of the teams she works on.