

COUNCIL ON APPROVED STUDENT EDUCATION (CASE) SELF-STUDY

National Court Reporters Association 12030 Sunrise Valley Drive, Suite 400 Reston, VA 20191



COUNCIL ON APPROVED STUDENT EDUCATION (CASE) SELF-STUDY

Check all programs that apply

	Day	Night	Online				
Judicial							
Captioning							
CART							
SCHOOL NAME							
SCHOOL ADDRESS							
CITY					STATE	ZIP	
PHONE					FAX		
WEBSITE							
ONLINE CATALOG W	/EB ADDRESS	;				DATE OF THE LATEST CATALOG	
NAME AND TITLE OF	F INSTITUTIOI	N'S CHIEF AD	MINISTRATIVE OFF	ICER			
NAME OF REALTIME	E REPORTING	DEPARTMEN	T SUPERVISOR	SUPERVISO	OR PHONE NUMBER	SUPERVISOR EMAIL ADDRESS	
					report should revie spond to the questio	w the <i>General Requirements</i> ns.	
	-	-	•		nents contained the upon submitted da	rein are true and complete, and ta.	
Names and po	ositions o	f those w	ho prepared s	elf-study:			
NAME					SIGNATURE		
POSITION					DATE		
NAME					SIGNATURE		
POSITION					DATE		

APPLICATION CHECKLIST

submitted electronically to schools@ncra.org.

Published complaint procedures

Copies of newspaper, flyers, circulars, and promotional letters, including Web addresses of social media advertising

Copy of diploma, certificate, degree, or other document(s) of graduate achievement

Complete syllabi for all courses taught

Current catalogs and brochures (including Web address)

Complete class schedule

Sample of completed internship form(s)

Résumés and data sheets for each staff and faculty member

List of graduates during past 12 months, where employed, email addresses, and telephone numbers, if known

Application for admission forms

Any other relevant materials you would like to include

The following items should be included in the self-study submitted to NCRA. Your application should be

Supplementary materials may be appended to the report to assist the Council on Approved Student Education in its evaluation.

GENERAL ENROLLMENT INFORMATION (REALTIME REPORTING PROGRAM)

			Online	Day	Evening	Total
Enrollment as o	f one year ago (Nov. 1, 20)					
Students enterin	ng since above date					
		Total				
Withdrawals:	Voluntary ¹					
Dismissals: ²						
	Transfer out ³					
	Transfer in ⁴					
	Reporting job outs					
	Other (please specify)					
Graduates:	225 wpm (judicial)					
	Broadcast captioning					
	CART captioning					
Enrollment as o	f present date (Nov. 1, 20)					

¹ Voluntary withdrawal — drops program and does not enter another program at your school or other institution (reasons: financial, lack of determination, social)

² Dismissals – reasons: academic, attendance, behavior, lack of progress

³ Transfer out – transferred to another court reporting program

 $^{^{4}}$ Transfer in - transferred to another program within your institution

ADMINISTRATIVE DATA

Date of inception of realtime reporte	r education program:	
Type of ownership control:		
□ Individual	□ Partnership	
□ Public	☐ Private	
☐ Corporate/Charter	□ Other	
As applicable, list names and titles	of owners, administrators, or off	icers:
NAME		TITLE
Has the institution changed its name ☐ Yes ☐ No	e or ownership since its last cert	ification visit?
If yes, give name, location, and date	S.	
List agencies and/or associations by	y which the institution is approve	ed and/or accredited.
Is there any legal action pending ag administrators of the school?	ainst the institution or against ar	ny of the owners, officers, or
□ Yes □ No		
If yes, explain.		

GENERAL REQUIREMENT X – COMPLAINT PROCEDURES

Please refer to General Requirement X on page 12 of the *General Requirements and Minimum Standards*.

SCHOOL CHECKLIST

1.	Does the institution have a published procedure for handling and resolving complaints, including provisions for a final written decision?	□ Yes	□ No
2.	Are students encouraged to use the institution's grievance process in the case of a dispute?	□ Yes	□ No
3.	Please indicate the page number in the catalog or the Web address where the complaint procedures can be found.		

MINIMUM STANDARD I - ACADEMIC STAFF

Please refer to Minimum Standard I on page 14 of the *General Requirements and Minimum Standards*.

SCHOOL CHECKLIST

1.	Is the academic staff involved in professional development such as:		
	a. membership/participation in educational associations, business, technical, or professional associations?	□ Yes	□ No
	b. continuing education?	□ Yes	□ No
	c. certification programs such as Certified Reporting Instructor?	□ Yes	□ No
	d. concurrent related business experience?	□ Yes	□ No
2.	Are any current students employed in a teaching capacity?	□ Yes	□ No

MINIMUM STANDARD II – ACADEMIC RESOURCES

Please refer to Minimum Standard II on page 14 of the *General Requirements and Minimum Standards*.

SCHOOL CHECKLIST

1.	Are	the following minimum reference materials available for s	tudent use by	y hard copy or internet access?
	a.	Almanacs	□ Yes	□ No
	b.	Anatomy references	□ Yes	□ No
	C.	Atlases	□ Yes	□ No
	d.	Diverse religious references	□ Yes	□ No
	e.	Books of quotations	☐ Yes	□ No
	f.	Technical dictionaries	☐ Yes	□ No
	g.	City directories (internet)	☐ Yes	□ No
	h.	Prescription and nonprescription references	□ Yes	□ No
	i.	English dictionaries	☐ Yes	□ No
	j.	Grammar reference books	□ Yes	□ No
	k.	Legal dictionaries	□ Yes	□ No
	l.	Books of local and federal rules of court	□ Yes	□ No
	m.	Medical dictionaries	□ Yes	□ No
	n.	National daily newspapers	□ Yes	□ No
	0.	Slang dictionaries	□ Yes	□ No
	p.	Thesaurus	□ Yes	□ No
	q.	A Uniform System of Citation	□ Yes	□ No
	r.	Issues of the Journal of Court Reporting	☐ Yes	□ No
	S.	State procedures manual (if available)	□ Yes	□ No
2.	ls p	practice dictation material available for student use?	☐ Yes	□ No
3.		here a copy of the <i>General Requirements and Minimum S.</i>		
	on-	site, and is it available for faculty and student use?	☐ Yes	□ No

RELEVANT INFORMATION <u>MUST BE</u> AVAILABLE FOR REVIEW DURING ON-SITE VISIT.

MINIMUM STANDARD III - BUSINESS & PROFESSIONAL STANDARDS

Please refer to Minimum Standard III on page 14 of the *General Requirements and Minimum Standards*.

		SCHOOL CH	ECKLIST
1.	Is the advertisement and promotional literature used by the institution completely factual?	□ Yes	□ No
2.	Does it indicate that education, not employment, is being offered?	□ Yes	□ No
3.	Are employment opportunities or salary claims substantiated?	☐ Yes	□ No
4.	Please submit at least <i>three</i> different samples of advertising (ex. flyer, Additional examples should be available during the on-site visit.	press release	e, advertisement).

(Advertising *should not* make guarantees about the particular time to graduation nor that employment opportunities will be realized.)

MINIMUM STANDARD IV - GRADUATION AND AWARDS

Please refer to Minimum Standard IV on page 15 of the *General Requirements and Minimum Standards*.

		SCHOOL CH	ECKLIST
1.	Are students required to satisfactorily complete all published CASE minimum standards for realtime reporter graduation?	□ Yes	□ No
2.	Does the institution award a certificate of completion to those who fail to meet minimum standards? (If yes, please submit a copy.)	□ Yes	□ No
3.	Do certificates of completion, diplomas, or degrees display the NCRA logo?	□ Yes	□ No

PLEASE SUBMIT A COPY OF THE CERTIFICATE AND/OR DIPLOMA.

MINIMUM STANDARD V - CATALOG OR PROGRAM INFORMATION REQUIREMENTS

Please refer to Minimum Standard V on page 15 of the *General Requirements and Minimum Standards* for general catalog requirements. Catalog requirements for judicial reporting can be found on page 23, captioning on page 29, and CART on page 36.

1.	fol	dicate the page numbers in the catalog or Web address where the lowing required courses appear. Listings should include a concise finition of courses or topics covered, credit, and prerequisites:	PAGE/URL
	a.	Judicial reporting procedures	
	b.	Machine shorthand	
	C.	Judicial technology	
	d.	Captioning program option	
	e.	CART program option	
	f.	English	
	g.	Anatomy and/or medical terminology	
	h.	Law/legal terminology	
	i.	Internship	
2.		dicate the page number in the catalog or the Web address where an explicial realtime reporting students, including the following minimum	
	a.	Student shall pass three (3), five-minute tests with 95 percent accur at each of the following speeds: 225 wpm testimony (two-voice), 200 wpm jury charge, and 180 wpm literary.	racy
	b.	Student shall complete at least 40 verified hours of actual writing time during the internship experience.	

PLEASE MAKE THE LATEST CATALOG AND/OR BROCHURES AVAILABLE DURING THE ON-SITE VISIT.

MINIMUM STANDARDS VI – SYLLABI REQUIREMENTS

Please refer to Minimum Standard VI on Page 15 of the General Requirements & Minimum Standards.

Course syllabi shall be prepared for each course and shall reflect that the skills and knowledge defined within are acquired through the realtime curriculum. Course descriptions on syllabi shall be specific, and course syllabi shall state the skills, knowledge, standards, evaluation criteria, and outcomes as required in CASE's *General Requirements and Minimum Standards*. Unless these skills, knowledge, standards, evaluation criteria, and outcomes are stated on all course syllabi, CASE will assume that the required skills, objectives, competencies, and outcomes are not taught by the institution. Individual course syllabi shall be distributed to each student at the beginning of each course. (For more detailed information, refer to the *General Requirements and Minimum Standards*, Appendix 3, Elements of a Syllabus.)

Do all course syllabi contain the following information:

a.	Course name	□ Yes	□ No
b.	Course number	□ Yes	□ No
C.	Catalog description	□ Yes	□ No
d.	Course objectives	□ Yes	□ No
e.	Prerequisites	□ Yes	□ No
f.	Credit awarded	□ Yes	□ No
g.	Time allotment	□ Yes	□ No
h.	Teaching methods	□ Yes	□ No
i.	Grading criteria	□ Yes	□ No
j.	Textbooks/references	□ Yes	□ No
k.	Method by which learning is evaluated	□ Yes	□ No
l.	Course content	□ Yes	□ No
m.	Course rules and procedures	□ Yes	□ No

SUMMARIZATION OF YOUR PROGRAM

Now that you have had the opportunity to assess your realtime judicial/captioning/CART/online program, please use this space to comment on what you feel are its strengths, and what you will do to improve your program, if anything. (Add additional pages if needed.)

SUMMARIZATION (continued)

JUDICIAL REPORTING PROGRAM

Please refer to Minimum Standards VII-A through VII-H on pages 16-23 of the *General Requirements* and *Minimum Standards*.

MINIMUM STANDARD VII-A - MACHINE SHORTHAND FOR JUDICIAL REPORTING

1. Do	machine shorthand classes:			COURSE
a.	include instruction in writing the spoken word by me theory to provide instantaneous translation?	☐ Yes	ltime translation □ No	
	Which theory is used?			
b.	include the use of tutorial and/or realtime technolog during theory instruction?	y and teache Yes	r interaction □ No	
C.	include speed and accuracy development?	□ Yes	□ No	
d.	include live practice dictation (live, online, or by elemulti-voice testimony (including medical and technicharge, and current events?		, , , , , , , , , , , , , , , , , , ,	
е.	test at incremental speeds on unfamiliar material?	□ Yes	□ No	
f.	ensure the same test is not used more than once ever six months?	ery Yes	□ No	
g.	require readback and analysis of shorthand notes?	□ Yes	□ No	
h.	require once-a-week transcription by all students fronotes under institutional supervision?	om shorthand	d □ No	
i.	require all test transcription to be timed and monitor by an institutional supervisor?	red Yes	□ No	
j.	safeguard the integrity of any tests transcribed electronically?	□ Yes	□ No	

MINIMUM STANDARD VII-A — MACHINE SHORTHAND FOR JUDICIAL REPORTING (continued)

k.	k. give a simulated state certification test, qualifying examination, or RPR Skills Test (transcription may take place outside normal classroom time)?					COURSE
l.	. ,	•	ts on unfamiliar matte Error?" at each of the			95 percent accuracy, and
	Q&A	225	wpm (two-voice)		Yes	□ No
	Jury (charge 200	wpm		Yes	□ No
	Litera	ry 180	wpm		Yes	□ No
m	. provide students machine shortha		he syllabus for each	□ Yes	□ No	
	t what speeds are Please list each cla		n each machine short	thand cours	e?	

MINIMUM STANDARD VII-B - ENGLISH

1.	Are students given classroom instruction in the basic		COURSE	
	a. English grammar?	□ Yes	□ No	
	b. spelling?	□ Yes	□ No	
	c. punctuation?	□ Yes	□ No	
	d. capitalization?	□ Yes	□ No	
	e. vocabulary?	□ Yes	□ No	
2.	Are students able to demonstrate the ability to apply rules through systematic testing and/or projects?	English — Yes	□ No	
3.	Are students provided with a copy of the syllabus for each English course?	□ Yes	□ No	

NOTE: Inclusion of the English course(s) in a shorthand dictation class does not meet this requirement. This means that there should be no evidence of machine use in this class.

MINIMUM STANDARD VII-C - LAW/LEGAL TERMINOLOGY

1.	Are	students given classroom instruction in:			COURSE
	a.	civil law?	Yes	□ No	
	b.	criminal law?	Yes	□ No	
	C.	the judicial system (discovery, trial, appellate processes)?	Yes	□ No	
	d.	legal terminologies?	Yes	□ No	
	е.	methods of researching legal citations?	Yes	□ No	
2.		students demonstrate an understanding of material?	Yes	□ No	
3.		students provided with a copy of the syllabus for the law/legal terminology course?	Yes	□ No	

NOTE: Inclusion of the law/legal terminology course(s) in a shorthand dictation class does not meet this requirement.

MINIMUM STANDARD VII-D - ANATOMY/MEDICAL TERMINOLOGY

1.	Are students given classroom instruction in:			COURSE
	a. the body systems and functions?	□ Yes	□ No	
	b. psychological and physical diseases?	□ Yes	□ No	
	c. drugs?	□ Yes	□ No	
	d. anatomy and medical terminologies?	□ Yes	□ No	
	e. methods of researching medical information?	□ Yes	□ No	
2.	Do students demonstrate an understanding of the material?	□ Yes	□ No .	
3.	Are students provided with a copy of the syllabus for each anatomy/medical terminology course?	□ Yes	□ No	

NOTE: Inclusion of the anatomy/medical terminology course(s) in a shorthand dictation course does not meet this requirement.

MINIMUM STANDARD VII-E – JUDICIAL REPORTING PROCEDURES

1.	Ar	e students given classroom instruction in the role o	COURSE		
	a.	trials?	Yes	□ No	
	b.	depositions (telephonic, discovery, perpetuation/evidentiary, and in aid of execution)	Yes	□ No	
	C.	administrative hearings/judicial proceedings	Yes	□ No	
	d.	marking/handling exhibits?	Yes	□ No	
	е.	indexing and archiving of steno notes, paper and electronic?	Yes	□ No	
	f.	transcript preparation and production?	Yes	□ No	
	g.	library and reference materials, which include softwengines used in transcript production?	and inte Yes	rnet search □ No	
	h.	the profession and related job opportunities?	Yes	□ No	
	i.	reporting and transcription of voir dire of the jury and witnesses and polling of the jury?	Yes	□ No	
	j.	proofreading skills?	Yes	□ No	
	k.	knowledge of and involvement in professional associations?	Yes	□ No	
	l.	the importance of continuing education and lifelong learning?	Yes	□ No	
	m.	the importance of professional image and dress?	Yes	□ No	
	n.	developing portfolios and/or résumés?	Yes	□ No	

(continued on p. 22)

MINIMUM STANDARD VII-E – JUDICIAL REPORTING PROCEDURES (continued)

2.	Are students given instruction in reporting techniques including, but not limited to, when and/or how to:	S,		COURSE
	a. interrupt a speaker	□ Yes	□ No	
	b. obtain spellings of proper names	□ Yes	□ No	
	c. identify speakers in a multi-speaker situation	□ Yes	□ No	
	d. swear or affirm witnesses and interpreters	□ Yes	□ No	
	e. handle discussions off the record	□ Yes	□ No	
	f. indicate nonverbal actions	□ Yes	□ No	
	g. certify questions	□ Yes	□ No	
	h. report with an interpreter	□ Yes	□ No	
	i. report sidebar discussions	□ Yes	□ No	
	j. handle reading and signing of depositions	□ Yes	□ No	
3.	Is the NCRA Code of Professional Ethics distributed and discussed?	□ Yes	□ No	

MINIMUM STANDARD VII-F – JUDICIAL TECHNOLOGY

1.	Coi	mputer-aided transcription technology classes sha	ıll include:			3331132
	a.	operating a computer-aided transcription system	□ Yes		No	
	b.	basic care and maintenance of the electronic write stroke depth, and realtime related hardware	er, including	key	adjustment No	
	C.	system support (customer service, software support, etc.)	□ Yes		No	
	d.	understanding computer-aided transcription terminology	□ Yes		No	
	е.	the application of computer functions: producing reading, translating, editing, printing, and using μ and template files		S	No	
	f.	dictionary management, including creating job di job dictionaries in proper sequence, editing diction new entries, and archiving of dictionary files			_	
2.		mputer operating systems/computer literacy hnology classes shall include:				
	a.	survey of different computer operating systems	□ Yes		No	
	b.	windows-based operating systems	□ Yes		No	
	C.	creating files and various formats (ASCII, RTF, other media)	□ Yes		No	
	d.	computer terminology	□ Yes		No	
	e.	overview of internet applications	□ Yes		No	
3.	Rea	altime applications technology classes shall includ	le:			
	a.	instruction in operating a realtime translation system	□ Yes		No	
	b.	instruction in setting up and operating realtime related hardware	□ Yes		No	
	C.	role of the realtime reporter in proceedings (speal transcript, composition, and formatting)	ker ID, realtir □ Yes	ne	No	
	d.	using all available resource material to prepare for writing realtime	□ Yes		No	

MINIMUM STANDARD VII-F – JUDICIAL TECHNOLOGY (continued)

	е.	an overview of the reporter's role in CART equipm setup, hardware and software CART environment, and consumer expectations	ent Yes	□ No	COURSE
	f.	an overview of the reporter's role in broadcast captioning	□ Yes	□ No	
	g.	broadcast captioning environment and consumer expectations	□ Yes	□ No	
4.	Liti	gation support in a technology course shall includ	e:		
	a.	overview of hardware and software, including ASC RTF files, or other state-of-the-art formats	CII files, □ Yes	□ No	
	b.	overview of reporter's role in litigation support	☐ Yes	□ No	
5.	Vid	eotaping in a technology course shall include:			
	a	overview of the use of video equipment in trials and depositions	□ Yes	□ No	
	b.	overview of NCRA's Certified Legal Video Specialist program	□ Yes	□ No	
6.		e production of a salable transcript of at least 10 p n stenographic notes shall include:	ages on a co	mputer-aided-	-transcription system from the student's
		• title page			
		• index			
		• jury charge/opening and/or closing statements	if applicable		
		 direct and cross examination 			
		parentheticals			
		• colloquy			
		certification page			
		• such other entries as may appear in a given cas	60,		
		i.e. signature page	☐ Yes	□ No	
7.		e students required to produce a five-page, first pa th a goal of a 95 percent translation rate?	ss transcript □ Yes	□ No	
8.	of	e students able to demonstrate knowledge of an ap realtime translation technology through systematic	;		
	tes	ting and/or projects?	☐ Yes	□ No	

MINIMUM STANDARD VII-G - CURRENT EVENTS

1.	ls t	here classroom discussion or reference to current	COURSE		
	a.	local events	□ Yes	□ No	
	b.	national events	□ Yes	□ No	
	C.	international events	□ Yes	□ No	
	d.	local and regional geography	□ Yes	□ No	
2.		e students able to demonstrate understanding of coents through quizzes and/or dictation?	urrent Yes	□ No	

MINIMUM STANDARDS VII-H - JUDICIAL REPORTING INTERNSHIP

1.	Do	the Standards for internship ensure that:			COURSE
	a.	the internship shall not commence until the stude completes the 180 wpm on testimony material?	ent Yes	□ No	
	b.	the institution is responsible for assisting the student's internship experience?	□ Yes	□ No	
	C.	official, freelance, and realtime reporting are experienced where possible?	□ Yes	□ No	
	d.	the student does not serve in the capacity of the reporter?	□ Yes	□ No	
	е.	a minimum of 40 hours of actual writing time are completed under the supervisor or a practicing re reporter using machine steno technology?	altime □ Yes	□ No	
	f.	the student prepares a 40-page salable transcript course evaluation?	for Yes	□ No	
	g.	the transcript is not sold and the student is not serving in the capacity of the actual reporter?	□ Yes	□ No	
	h.	the student summarizes the internship experience written narrative report (minimum of one page)?	in a □ Yes	□ No	
	i.	records are kept of the internship experience (interverification form, narrative report, transcript of internship experience)?	ernship	□ No	
	j.	students are provided with a copy of the course syllabus for internship?	□ Yes	□ No	

SUBMIT TO NCRA

Please save the completed form and send via email: schools@ncra.org

QUESTIONS?

Please email *schools@ncra.org* or call the Education Department at 800-272-6272.

Implementation of New General Requirements and Minimum Standards



1. GRMS Section V-C Catalog or Program Information Requirements (pg. 15): General Catalog or Program Information Requirements shall include an outline of inherent challenges in a performance-based program which encompasses both traditional academic courses and skill-based courses. (see Appendix 11)

Please describe your process for implementing the above GRMS and/or attach a copy of the programs expectations and requirements. If using Appendix 11, please state that in your answer.

Implementation of New General Requirements and Minimum Standards



2. GRMS Section VII-A-11 Program Standards (pg. 17): Machine steno classes shall include instruction in: A minimum of 18 documented weekly hours of machine time for full-time students (9 for part-time students) is required. Weekly hours or a combination of in-class time and out-of-class time. (Machine time is defined as practice from text or dictation, testing, readback and analysis of steno notes, and analysis of realtime.)

Please describe your process for implementing the above GRMS and/or attach a copy of the practice record template that will be used. If using Appendix 12, please state that in your answer.



3. GRMS Section VII-A-14 Program Standards (pg. 17): Machine steno classes shall include instruction in: Job shadowing experience.

Please describe your process for implementing the above GRMS requirement and/or attach a copy of the syllabus of the course(s) the GRMS requirement in addressed through.

Implementation of New General Requirements and Minimum Standards



4. GRMS Section VII-A-12 Outcomes (pg. 17): Creating a mentor/student relationship between a professional court reporter/broadcast captioner/CART captioner as well as peer review experience(s).

Please describe your process for implementing the above GRMS and/or attach a copy of the mentoring relationship documentation.

Implementation of New General Requirements and Minimum Standards



5. GRMS Section VII-A-NOTE Outcomes (pg. 17): A personalized Instructional Development Plan (IDP) shall be developed to support student success in achieving prescribed program outcomes and shall be a joint effort between teacher and student. The IDP shall be reevaluated at least monthly and provide a means for regular faculty feedback and coaching. See Appendix 12

Please describe your process for implementing the above GRMS and/or attach a copy of the personalized Instructional Development Plan. If using Appendix 12, please state that in your answer.

Include additional pages for explanations if necessary as well as attachments as needed.